



Instruction to your Bank or Building Society to pay by Direct Debit

Please fill in the whole form using a ball point pen and send it to:

Charter Veterinary Hospital Group,
Mullacott Veterinary Hospital
Bickenbridge Farm
Ilfracombe
EX34 0NT

Originators ID No.
6 7 3 2 7 6

Payment reference—for office use only
[] [] [] [] [] [] [] []

Name(s) of account holder(s)
.....
.....

For CVHG official use only. This is not part of the instruction to your Bank or Building Society

Please indicate your preferred collection date from your account [] []

Bank/Building Society Account No
[] [] [] [] [] [] [] []

Bank Sort Code
[] [] [] [] [] []

Instruction to your Bank or Building Society

Please pay the Charter Veterinary Hospital Group Direct Debits details on this instruction subject to the safeguards assured by the Direct Debit guarantee. I understand that the instruction may remain with the Charter Veterinary Hospital Group and if so, details will be passed electronically to my Bank/Building Society

To The Manager Bank/Building Society
.....
.....

Postcode

Signature(s)
.....
.....

Date
.....

Banks or Building Societies may not accept Direct Debit instructions for some types of account

This guarantee should be detached and retained by the Payee

DIRECT DEBIT GUARANTEE

- This Guarantee is offered by all Banks and Building Societies that accept instructions to pay Direct Debits
- If there are any changes to the amount, date or frequency of your Direct Debit the Charter Veterinary Hospital Group will notify you 14 days in advance of your account being debited or as otherwise agreed. If you request the Charter Veterinary Hospital Group to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit by Charter Veterinary Hospital Group or your Bank or Building Society, you are entitled to a full and immediate refund of the amount paid from your Bank or Building Society. If you receive a refund you are not entitled to, you must pay it back when the Charter Veterinary Hospital Group asks you to.
- You can cancel a Direct Debit at any time by simply contacting your Bank or Building Society. Written confirmation may be required. Please also notify us.

